# Building society operational information 

| Year | Number of authorised societies | Number of branches | Number of investors 000s | Number of depositors 000s | Number of borrowers 000s | Number of full time staff | Number of part time staff | Deposits from shares £m | Deposits and loan balances £m | Mortgage assets fm | $\begin{gathered} \text { Total assets } \\ £ m \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1910 | 1,723 | - | 626 | - | - | - | - | - | - | 60 | 76 |
| 1920 | 1,271 | - | 748 | - | - | - | - | 64 | 19 | 69 | 87 |
| 1930 | 1,026 | - | 1,449 | 428 | 720 | - | - | 303 | 45 | 316 | 371 |
| 1940 | 952 | - | 2,088 | 771 | 1,503 | - | - | 552 | 142 | 678 | 756 |
| 1950 | 819 | - | 2,256 | 654 | 1,508 | - | - | 962 | 205 | 1,060 | 1,256 |
| 1960 | 726 | - | 3,910 | 571 | 2,349 | - | - | 2,721 | 222 | 2,647 | 3,166 |
| 1970 | 481 | 2,016 | 10,265 | 618 | 3,655 | 24,116 | 1,050 | 9,788 | 382 | 8,752 | 10,819 |
| 1975 | 382 | 3,375 | 17,916 | 677 | 4,397 | 32,485 | 2,464 | 22,134 | 762 | 18,802 | 24,204 |
| 1980 | 273 | 5,684 | 30,636 | 915 | 5,383 | 46,418 | 6,309 | 48,915 | 1,762 | 42,437 | 53,793 |
| 1985 | 167 | 6,926 | 39,996 | 2,150 | 6,657 | 53,172 | 12,519 | 102,332 | 10,752 | 96,765 | 120,763 |
| 1990 | 101 | 6,051 | 36,948 | 4,299 | 6,724 | 61,254 | 15,128 | 160,538 | 40,695 | 175,745 | 216,848 |
| 1991 | 94 | 5,921 | 37,925 | 4,698 | 6,998 | 63,997 | 15,183 | 177,519 | 49,517 | 196,946 | 243,980 |
| 1992 | 88 | 5,765 | 37,533 | 3,879 | 7,055 | 62,191 | 17,212 | 187,108 | 57,068 | 210,998 | 262,515 |
| 1993 | 84 | 5,654 | 37,809 | 5,486 | 7,229 | 83,003 | 23,904 | 194,975 | 64,861 | 224,168 | 281,152 |
| 1994 | 82 | 5,566 | 38,150 | 5,509 | 7,370 | 79,639 | 24,419 | 201,812 | 71,898 | 236,655 | 300,998 |
| 1995 | 80 | 5,141 | 38,998 | 6,307 | 7,178 | 75,701 | 23,434 | 200,826 | 69,220 | 233,358 | 299,921 |
| 1996 | 77 | 4,613 | 37,768 | 6,889 | 6,859 | 75,480 | 25,034 | 196,546 | 76,231 | 236,930 | 318,392 |
| 1996 | 72 | 2,571 | 17,033 | 756 | 2,774 | 29,266 | 8,681 | 82,202 | 28,516 | 96,164 | 124,869 |
| 1997 | 71 | 2,537 | 19,234 | 964 | 2,872 | 30,632 | 8,953 | 90,093 | 31,207 | 105,803 | 137,864 |
| 1998 | 71 | 2,502 | 21,195 | 909 | 3,136 | 33,155 | 9,996 | 103,290 | 33,433 | 116,285 | 156,014 |
| 1999 | 69 | 2,384 | 21,774 | 722 | 3,044 | 32,722 | 10,379 | 109,138 | 34,579 | 120,410 | 157,141 |
| 2000 | 67 | 2,361 | 22,237 | 740 | 3,107 | 32,334 | 10,823 | 119,299 | 43,579 | 134,100 | 177,747 |
| 2001 | 65 | 2,126 | 20,310 | 568 | 2,750 | 28,200 | 9,150 | 119,815 | 37,985 | 128,322 | 171,375 |
| 2002 | 65 | 2,103 | 20,724 | 511 | 2,688 | 28,982 | 9,257 | 132,373 | 37,651 | 138,884 | 184,453 |
| 2003 | 63 | 2,081 | 20,897 | 520 | 2,679 | 32,502 | 11,440 | 142,457 | 49,204 | 156,396 | 207,735 |
| 2004 | 63 | 2,074 | 20,734 | 525 | 2,749 | 34,335 | 11,571 | 153,844 | 63,798 | 180,172 | 236,146 |
| 2005 | 63 | 2,148 | 22,090 | 449 | 2,822 | 35,615 | 12,203 | 171,935 | 71,704 | 203,260 | 265,226 |
| 2006 | 60 | 2,105 | 22,396 | 472 | 2,857 | 37,112 | 12,893 | 188,943 | 82,760 | 228,096 | 294,419 |
| 2007 | 59 | 2,016 | 23,038 | 460 | 2,941 | 38,652 | 12,926 | 206,783 | 98,365 | 257,810 | 330,272 |
| 2008 | 55 | 1,916 | 24,990 | n/a | 2,926 | 35,331 | 12,043 | 230,879 | 104,302 | 265,554 | 358,956 |
| 2009 | 52 | 1,685 | n/a | n/a | 2,714 |  |  | 222,271 | 83,360 | 243,638 | 331,274 |
| 2010 | 49 | 1,672 | c. 20,000 | n/a | c. 2,569 | 39, |  | 210,760 | 73,509 | 238,698 | 309,451 |
| 2011 | 47 | c.1,652 | c. 20,500 | n/a | c. 2,800 | 37,9 |  | 215,016 | 68,901 | 238,607 | 308,143 |
| 2012 | 47 | c.1,546 | c.19,320 | n/a | c.3,116 | 39,39 |  | 221,415 | 72,834 | 252,041 | 319,803 |
| 2013 | 45 | c.1,548 | c.19,213 | n/a | c.3,149 | 39,39 |  | 222,795 | 69,428 | 258,362 | 317,322 |
| 2014 | 44 | c.1,563 | c. 21,098 | n/a | c.3,499 | 40, |  | 232,598 | 66,071 | 274,192 | 325,488 |
| 2015 | 44 | c.1,551 | c. 21,349 | n/a | c.3,623 | 40,5 |  | 238,359 | 70,087 | 285,151 | 338,197 |
| 2016 | 44 | c.1,519 | c. 21,887 | n/a | c.3,656 | 42,5 | 50 | 259,095 | 85,127 | 300,578 | 379,187 |
| 2017 | 44 | c.1,469 | c. 22,302 | n/a | c.3,708 | 42, |  | 269,061 | 93,696 | 315,954 | 397,397 |
| 2018 | 43 | c.1,394 | c. 22,380 | n/a | c.3,748 | 43,20 | 04 | 251,330 | 98,206 | 333,476 | 415,440 |
| 2019 | 43 | c.1,383 | c. 22,872 | n/a | c.3,552 | 43,01 | , 15 | 294,758 | 101,341 | 345,013 | 436,348 |
| 2020 | 43 | c.1,345 | c.22,900 | n/a | c.3,618 | c.43,0 |  | 313,657 | 99,294 | 352,154 | 453,663 |
| 2021 | 43 | c.1,288 | c. 22,898 | n/a | c. 3,482 | 51,5 | 513 | 327,703 | 112,352 | 368,832 | 483,180 |
| 2022 | 43 | c.1,264 | c. 23,363 | n/a | c.3,548 | c. 51,5 |  | 352,395 | 104,259 | 379,815 | 502,399 |

Notes:

1. Includes societies demutualised by 31/12/97. 2. Excludes societies demutualised by 31/12/97. 3. Excludes Bradford \& Bingley. 4. Excludes Britannia. 5. Excludes Kent Reliance.

Years are financial years ending from 1 February in that year to 31 January in the following year. The figures are based on the annual returns provided by all building
societies in Great Britain. From 1986 figures include societies based in Northern Ireland. Prior to 1989 the figures for the number of societies are the number registered.
From 1989 onwards the figures are the number of societies authorised to accept funds from the public (ie inactive societies still on the register were excluded).
Before 1930 borrowers who were not also shareholders were included in the number of shareholders. Figures from 1993 onwards are on a group basis. Prior years are on a society-only basis. Source: The Financial Conduct Authority, BSA.
2. In 2021 Skipton Building Society's subsidiary Connells acquired Countrywide plc resulting in a significant increase in their Group employees numbers.
3. Manchester merged with Newcastle 1 July 2023.

The BSA cannot verify the completeness or accuracy of all returns made to it. The BSA accepts no liability in relation to the data presented here, and those relying on the data do so at their own risk.
Data as at year ends 2022/23.

