

## **Cancellation policy**

## Annual meet-up for mortgage professionals

Wednesday, 18th September 2024

## If you wish to cancel your place, the following charges will apply:

- More than 28 days before the event date no charge (full refund)
- 15 28 days before the event date 25% of the delegate fee
- 0-14 days before the event date -100% charge

## **Substitutions:**

Name changes for attendees attendees will be accepted free of charge up until 9:00am on Monday 16th September. We regret that name changes may not be accepted after this time.

All cancellations/substitutions must be made in writing by emailing the BSA events team at <a href="mailto:events@bsa.org.uk">events@bsa.org.uk</a>